



GROWTH

THROUGH

PROGRESS

HIGHLAND HEIGHTS  
POLICE DEPARTMENT  
2020 ANNUAL REPORT



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# MISSION STATEMENT

## **Mission Statement**

The primary mission of the Highland Heights Police Department is to lead efforts within the community to preserve the public peace, protect the rights of persons and property, prevent crime and provide assistance to citizens in urgent situations. The department is responsible for the law enforcement of all federal laws, state statutes, and city ordinances within the boundaries of the City of Highland Heights.

The Department must enforce the law in a fair and impartial manner, recognizing both the statutory and judicial limitations of police authority and constitutional rights of all persons. It is not the role of the Department to legislate, render legal judgements or punish.

The Department strives to serve the people of Highland Heights by providing law enforcement in a professional courteous manner and it is to the people, that the Department is ultimately responsible.



# VALUES

## VALUES

### HUMAN LIFE

We value life and dignity above all else. Therefore: We give first priority to situations that threaten life. We use force only when necessary. We treat all persons with courtesy and respect. We are compassionate and caring.

### COOPERATION

We believe that cooperation and team work will enable us to combine our diverse backgrounds, skills and styles to achieve common goals. Therefore: We work as a team. We strive to understand those who disagree with us. We seek the help and cooperation of others. We seek to resolve conflicts. We rely on community support and involvement. We share our responsibility to serve the citizens of Highland Heights, KY with many other agencies and organizations.

### EXCELLENCE

We strive for personal and professional excellence. Therefore: We do our best. We seek adequate resources in staffing, facilities, equipment, training, salaries, and benefits. We recruit and hire the best people. We are receptive to new ideas, to change. We meet state-recognized law enforcement standards. We lead by example. We work toward realistic, mutually-agree-upon goals.

### INTEGRITY

We believe integrity is the basis of community trust. Therefore: We are honest and truthful. We are consistent in our beliefs and actions. We hold ourselves to high standards of moral and ethical conduct. We are role models for the community.



## CHARGES AND CITIATIONS

*January 1, 2020 – December 31, 2020*

<b>Charges</b>	
Felony	176
Misdemeanor	427
Warrants	14
<b>TOTAL</b>	<b>617</b>
Drug Related	57
Arrests	160

<b>Citations</b>	
Traffic	223
Other	240
Parking	40

Accidents	167
Call for Service	11506



## CALL BY ACTIVITY

January 1, 2020 – December 31, 2020

Alarms	137
Animal Complaint	47
Area Checks	3693
Assault	11
Assist Other Agency	451
Burglary	20
Business Checks	1219
Disabled Motorist	191
Disorderly Juveniles	21
Disturbance	232
Domestic	113
Fight	16
Harassment	55
Intoxicated Subject	10
Missing Person	15
Neighbor Dispute	23
Parking Complaint	91
Public Contacts	164
Roadway Obstruction	51
Suspicious Subject/Vehicle	209
Theft	98
Traffic Stops	1046
Vacation Checks	182
Vandalism	11
Vice Activity	5
Welfare Check	107
911 Hangups	16

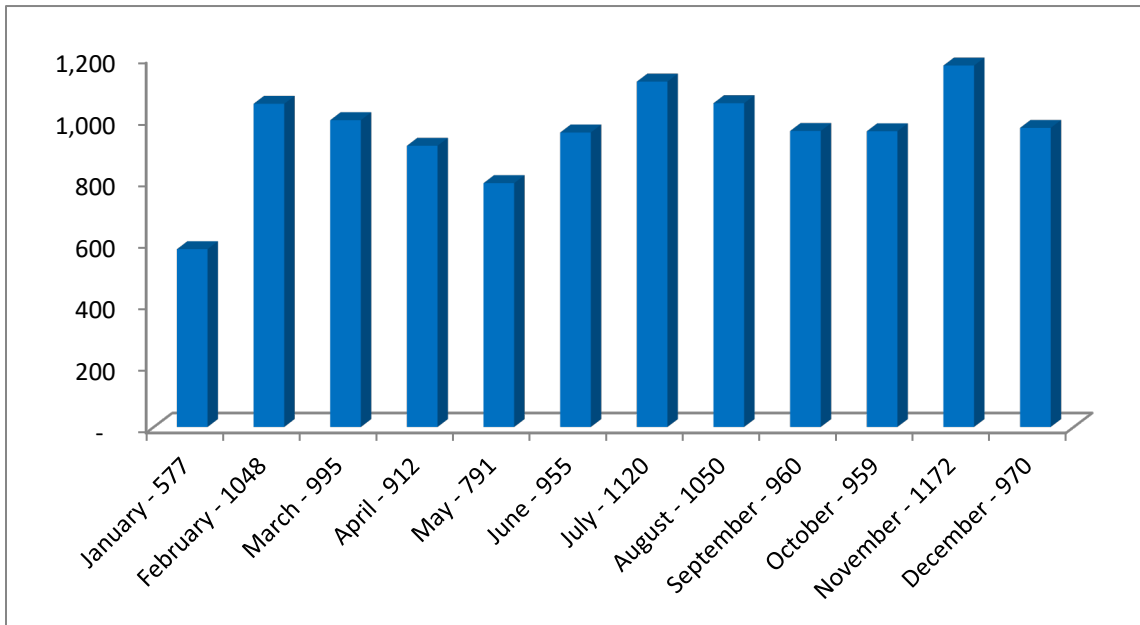


Call by Activity	2018	2019	2020	3-year Average
Alarms	167	193	<b>137</b>	166
Animal Complaint	52	76	<b>47</b>	58
Area Checks	1483	1167	<b>3693</b>	2114
Assault	11	12	<b>11</b>	11
Assist Other Agency	848	694	<b>451</b>	664
Burglary	16	24	<b>20</b>	20
Business Checks	997	539	<b>1219</b>	918
Disabled Motorists	287	280	<b>191</b>	253
Disorderly Juveniles	20	15	<b>21</b>	19
Disturbance	201	196	<b>232</b>	210
Domestic	94	126	<b>113</b>	111
Fight	17	8	<b>16</b>	14
Harassment	32	38	<b>55</b>	42
Intoxicated Subject	12	11	<b>10</b>	11
Missing Person	8	16	<b>15</b>	13
Neighbor Dispute	21	22	<b>23</b>	22
Parking Complaint	164	110	<b>91</b>	122
Public Contacts	361	186	<b>164</b>	237
Roadway Obstruction	70	64	<b>51</b>	62
Suspicious Subject/Vehicle	295	269	<b>209</b>	258
Theft	95	91	<b>98</b>	95
Traffic Stops	1851	1232	<b>1046</b>	1376
Vacations Checks	579	634	<b>182</b>	465
Vandalism	34	33	<b>11</b>	26
Vice Activity	14	9	<b>5</b>	9
Welfare Check	61	67	<b>107</b>	78
911 Hangups	15	26	<b>16</b>	19



# CALLS FOR SERVICE

*January 1, 2020 – December 31, 2020*



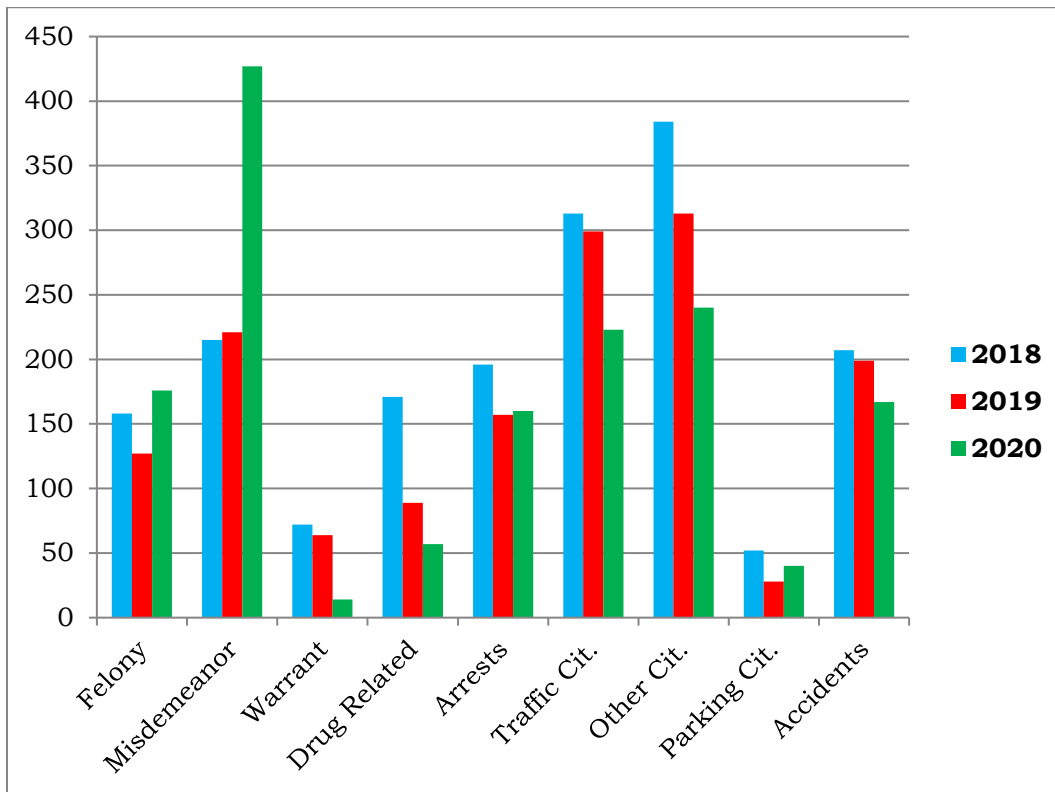
<b>2018</b>	<b>7,320</b>
<b>2019</b>	<b>6,638</b>
<b>2020</b>	<b>11,509</b>
<b>3 Year Average</b>	<b>8,489</b>





# CHARGES AND CITATIONS 3-YEAR AVERAGE

ANNUAL STATISTICS	2018	2019	2020	3-year Average
Felony	158	127	<b>176</b>	153.66
Misdemeanor	215	221	<b>427</b>	287.66
Warrant	72	64	<b>14</b>	50
Drug Related	171	89	<b>57</b>	105.66
Arrests	196	157	<b>160</b>	171
Traffic Cit.	313	299	<b>223</b>	278
Other Cit.	384	313	<b>240</b>	312.33
Parking Cit.	52	28	<b>40</b>	40
Accidents	207	199	<b>167</b>	191





## **TRAINING**

- BREATHALYSER RECERTIFICATION**
- MAJOR ACCIDENT RECONSTRUCTION**
- MDT RECERTIFICATION**
- ARIDE (Advance Roadside Impaired Driving Enforcement)**
- ETHICAL POLICY IN CONTEMPORARY TIMES**

**\*DUE TO COVID MOST IN SERVICE CLASSES WERE CANCELED**

**\*DOCJT WILL RESUME IN SERVICE CLASSES IN 2021 WITH COVID GUIDELINES**



## COMMAND STAFF

Title	Name	Email	Contact
Chief of Police	William Birkenhauer	<a href="mailto:wbirkenhauer@hhky.com">wbirkenhauer@hhky.com</a>	859-442-6913
Administrative Lieutenant	Greg Haigis	<a href="mailto:ghaigis@hhky.com">ghaigis@hhky.com</a>	859-442-6910
Operations Lieutenant	Nick Love	<a href="mailto:nlove@hhky.com">nlove@hhky.com</a>	859-441-8956
Patrol Sergeant	Nick Blank	<a href="mailto:nblank@hhky.com">nblank@hhky.com</a>	859-442-6908



## CONTACT US

Our administrative office is open Monday through Friday from 8 AM to 4 PM. Please allow up to 10 business days from the date of the incident to completion of the report.

**HIGHLAND HEIGHTS POLICE**  
**176 JOHNS HILL ROAD**  
**HIGHLAND HEIGHTS KY, 41076**

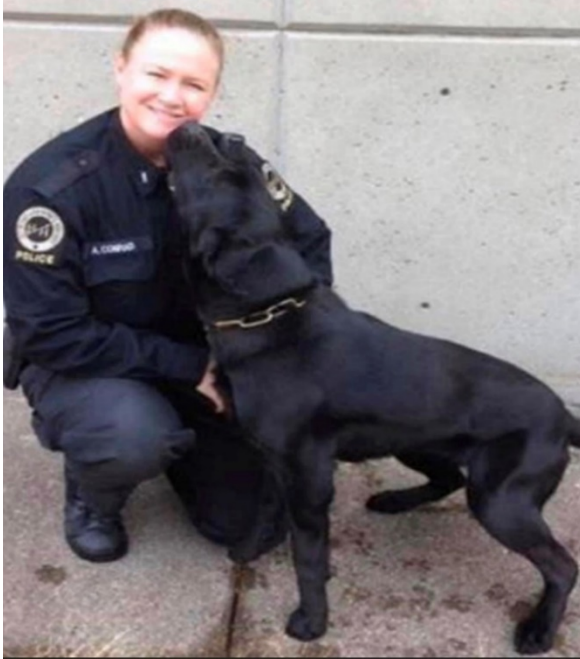
**PH: 859-441-8956**

**FAX: 859-441-8963**

**WEBSITE: <https://hhkypolice.info/>**



## RETIRED OFFICERS



### CONGRATULATIONS LIEUTENANT AMBER CONRAD AND K9 TIBA ON YOUR RETIREMENT!

Conrad is a 20-year veteran of the department and the first female officer to join the Newport Campbell County SWAT team in 2002. Highland Heights Police Chief **Bill Birkenhauer** read from a plaque created to honor Officer Conrad and spoke in depth about her outstanding career.

She started with the department in April 2000 and was recognized early on for leadership in the Police Academy basic training class, he said. She went on to become a field training officer and

later took over that program within the department. She rose through the ranks quickly becoming a lieutenant and eventually serving as the administrative lieutenant, filling in for the chief as needed and supporting the department.

Throughout her career, said the chief, Conrad took every advantage to acquire more training including a stint at the FBI National Academy and the Southern Police Institute.

Birkenhauer said he came to rely on her professionalism and attention to detail and credited her with helping the department earn important accreditation. "At the time I took over, Amber was my administrative police lieutenant. She took over the day-to-day operations on many occasions...Every task she took on she did beyond expectations. In 2014, the police department was accredited through the Kentucky Police Chiefs Association. That was an involved process...We passed with flying colors the first time and all credit go to her for that. And most recently, we were due for re-accreditation, Amber took that on again even though she was coming close to her retirement and even worked on it in her last week's here knowing she was retiring," he noted.

"I just want to thank her for all she's done for the city of Highland Heights, the police department and for me personally," he said.



### **An advocate for the K9 program**

A second plaque was given to Tiba who retired as well. An advocate of the K9 program, Conrad had three partner canines over the years, working with Tiba from 2013 until their retirement in 2020. Tiba came with the help of the Matt Haverkamp Foundation, named for an Ohio K9 officer. Tiba was named in honor of his dog, Tibo.

"The Matt Haverkamp Foundation would like to congratulate Lieutenant Amber Conrad and K9 Tiba on their well-deserved retirement," said **Nancy Haverkamp**. "They were our first female K9 team and our first K9 team in Northern Kentucky. We are proud of their many accomplishments and are grateful for their service."

City Attorney **Steve Franzen** said, as a prosecutor, he could not say enough about the respect Conrad earned at the courthouse for her accuracy and honesty. He also noted her contributions as one of the area's first K9 officers.

"For a long time in her career she was the only K9 officer in the county, sometimes in all of Northern KY, so when the Drug Strike Force or anybody needed a dog, they would call Amber." The call could come at 3 a.m. or 4 p.m. but Conrad and her K9 partners always answered the call, he noted.

### **Praise from officials and colleagues**

Kentucky State Senator **Wil Schroder** was also on hand to congratulate Conrad and present her (virtually) with a citation from the state senate for her 20 years of service to the community.

"I just want to wish you congratulations...I got to work with you a little bit when I was at the Commonwealth attorney's office. The bittersweet part for the community, I know, is going to be a loss...but we are excited for you."

City council members took turns congratulating the officer and wishing her well.

"I enjoyed all my years in Highland Heights," said Conrad. "I've always felt very supported by every chief I've worked for, especially Chief Birkenhauer. I've always felt supported by the mayor and city council. I loved working here. It is a very fond memory for me, everything that I did... Thank you for doing this. This is very nice."

Conrad, who started her retirement in April, said, while she misses the department and her friends, she has been enjoying her retirement as well. In the next chapter of her life, she has taken a position as School Resource Officer in Grant's Lick.

[fortthomasmatters.com](http://fortthomasmatters.com)



## RETIRED OFFICERS

### CONGRATULATIONS OFFICER KIM WILLIAMS ON YOUR RETIREMENT!

It is with mixed emotions that The Highland Heights Police Department announces the retirement of Officer Kimberly “Kim” Williams.

Officer Williams began her illustrious career in public service back in March of 1993 as a Dispatcher for The Campbell County Dispatch Center. After spending almost 8 years as a dispatcher, Kim advanced her career and her ability to help others by obtaining the position of Police Officer with the Campbell County Police Department, where she worked for the next 13 years. During her time with Campbell County, Kim represented the Department as a consummate professional, serving as an active member of the Campbell County Police Honor Guard. Kim also completed a tour of duty at the Northern Kentucky Drug Strike Force, serving as a “Drug Agent”, a voluntary role that she eagerly accepted.

In February 2013 Kim transferred to the Highland Heights Police Department, where she has honorably served the people of Highland Heights. Kim was an integral part of the Highland Heights Police Department and a good friend to those who knew her well.

Kim’s hard work and dedication to service will surely be missed by the people of Campbell County that she so selflessly assisted for more than 27 years. Best wishes to Kim and her future endeavors, whatever they may be.





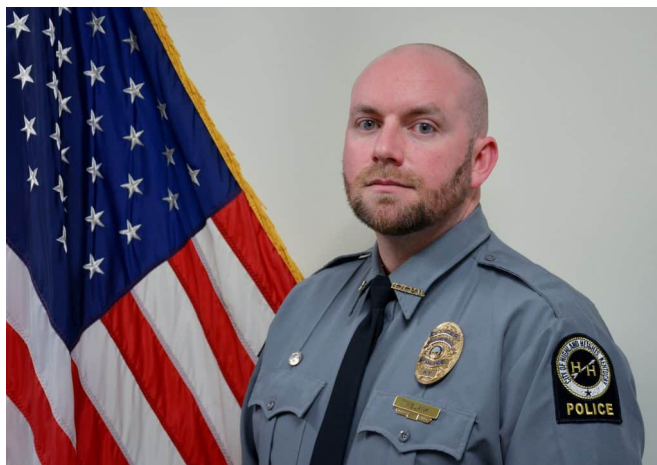


## PROMOTIONS



### **Lieutenant Nicholas Love**

Lt. Love began his career at Cold Spring Police Department. He served there from 1/2007-9/2009. He has been with the Highland Heights Police since 9/28/2009. He is Patrol Commander and Crime Scene Unit Investigator. **Congratulations, Lieutenant Love!**



### **Sergeant Nicholas Blank**

Sgt. Blank began his career with Campbell County Police. He served there from 9/2011-11/2014. He has been with the Highland Heights Police since 11/3/2014. He is Night Patrol Sergeant, Fire Arm Instructor, and Accident Recontructionists. **Congratulations, Sergeant Blank!**





Thank you, Santa for visiting the residence of Highland Heights. Officer Dave Fornash has happily taken on this role for 27 Years. He started this tradition when he was with the Highland Heights Volunteer Fire Department. **Thank you for all you do Officer Fornash.**

